Nondiscrimination Notice

The El Paso County Department of Human Services (EPC DHS) does not discriminate based on race, color, ethnic or national origin, ancestry, age, sex, gender, sexual orientation, gender identity and expression, religion, creed, political beliefs, or disability. EPC DHS does not discriminate in employment, admission or access to, treatment or participation in, or receipt of the services and benefits under any of its programs, services and activities.

EPC DHS provides:

- Free aids and services for individuals with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats
- Free language services for individuals whose primary language is not English, such as:
 - Qualified foreign language interpreters
 - Information written in other languages

If you believe EPC DHS has failed to provide these services or discriminated in another way, you can file a grievance with the Civil Rights Officer within 60 days of the incident. You can file by mail, phone, or email. The Civil Rights Officer can also help you file the grievance.

To request aids and services or to file a grievance:

Civil Rights Officer- Asya Rozental 1675 W Garden of the Gods Road 3rd floor Colorado Springs CO 80907

Phone: 719-444-5531

Email: asyarozental@elpasoco.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, online at <u>ocrportal.hhs.gov/ocr/smartscreen/main.jsf</u>, or by mail, phone, fax, or email.

Office for Civil Rights
U.S. Department of Health and Human Services
1961 Stout Street, Rooms 08-148
Denver, CO 80294

Telephone: 800-368-1019 (TDD: 800-537-7697)

Fax: 202-619-3818

Email: OCRComplaint@hhs.gov